

Mr. Richards,

I wanted to take this opportunity to express my gratitude for having the opportunity to meet Josh and Clint, the installation techs that are working at my home near Rifle Falls State Park.

From the moment these two men stepped out of their service truck, they were both polite, friendly, professional and very helpful. Josh immediately asked if we had any questions prior to them beginning their work. He then proceeded to walk me through a quick but thorough description of what they would be doing, how it would be done, and gave us estimated times for the completion of the project. Each day they show up for work, they are happy and eager to make sure that they address any new items or questions that may have arisen from the previous days work.

Throughout this process, I have asked many questions about what was being done, how the various components work and how they interact with each other, and what the expected results would be. Each time, both would stop and answer questions without showing any hint that I was being a bother, or that they didn't wish to be troubled. On the contrary, Josh especially was eager to offer his expertise and seemed genuinely pleased that I was curious and wished to learn as much as possible. Both men are willing to make certain that we understand this process and it's benefits.

I have many years of construction experience myself, and I can vouch for the quality of the work they do, and also for the fact that they work in a safe and efficient manner. It is a pleasure to encounter people of this caliber in todays' world. They represent everything that I would want in my own employees should I ever go into business again myself.

Please extend our sincere thank you to both Josh and Clint. If there is anything I can offer to aid them in growing with your organization, please allow me the opportunity. Clint and Josh are two of the best ambassadors you could ask for in your business.

Thank you.

Tim Lewis